



YUCATÁN CRUISE NEWSLETTER

UPDATED CRUISE INDUSTRY INFORMATION FOR
THE PORT OF PROGRESO, YUCATAN, MEXICO.



WELCOME TO A NEW ERA IN THE CRUISE INDUSTRY

We are well into 2022 and the Port of Progreso is ready to enter into a new era in receiving cruise ships.

Our tourism service providers are ready and prepared in biosafety and health protocols, we have the support of Friends of Health, a group created to make people aware of the importance of respecting the health measures currently in place in the state of Yucatan, and Yucatecans are excited to be back in touch with our cruise ship visitors. And so, we are looking at a promising future in which we continue to be a great destination for the Western Caribbean routes.

All that remains now is to thank you for your preference and we are sure that soon we will be meeting up with more and more cruise lines convinced of the vast array of options for tourism that are offered in and around the Port of Progreso.

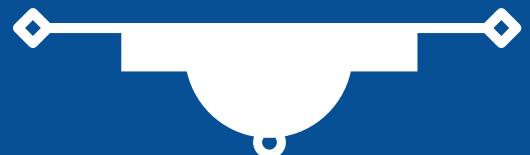
Below, we proudly present the 15th edition of the Yucatan Cruise Newsletter.

YUCATAN.TRAVEL



“As American Queen Voyages continues expanding our coastal offerings into new regions, we are excited to explore destinations like Mexico and the Yucatán Peninsula with our most comprehensive and adventurous journeys to date.”

John Waggoner
Chairman of American Queen Voyages.
January, 2022.





Arrivals to Port of Progreso

Since the start of arrivals on July 26, 2021, the Port of Progreso has been visited by 4 cruise lines the whole past year, Compagnie du Ponant, Disney Cruise Line and Royal Caribbean.

Carnival Cruise Line. The principal and our main supplier of cruises throughout the year 2021, programmed 19 arrivals in total to Yucatan.

The first visits since our previous issue of the newsletter have been:

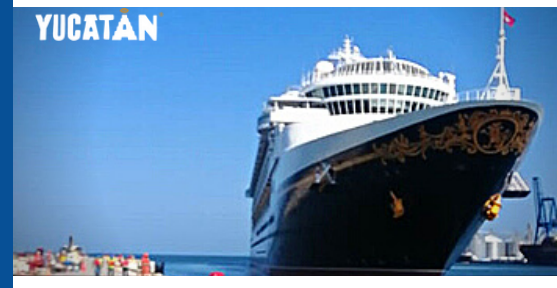
Disney Wonder. On December 24, 2021, the Disney cruise ship arrived with passengers (in April of the same year this ship was here, but for maintenance). A welcome ceremony accompanied the arrival, complete with a folkloric dance group performance and the customary exchange of plaques between port authorities and the ship's Captain Andy McDonald.

World Voyager. On January 6, 2022, Mystic Cruise Line ship arrived in Progreso for the first time and was welcomed in a ceremony with folkloric dancers and the exchange of plaques between the authorities and Captain Michael Wilhelm Block.

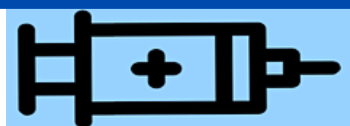
Ocean Voyager. On January 9, 2022, the cruise line American Queen Voyages initiated their cruise season with a series of trips dubbed Immersive Yucatan Exploration, a 10-day cruise route that had been planned to start in 2021, but due to the pandemic it was postponed. There was an exchange of plaques between port authorities, Michael Hicks from AQV (representing Mr. Waggoner) and the ship's captain, Gary Kerr.

Silver Spirit and Crystal Serenity. The Yucatan Tourism Board was on the pier on January 11 to welcome the Silverseas Silver Spirit, and had the opportunity to meet the ship's captain. Then on January 19, we welcomed Crystal Cruises' Crystal Serenity on its arrival in Progreso. On both occasions we had the opportunity to talk with the captains and exchange gifts with them.

We are sure that cruise lines are increasingly looking to Yucatan as a destination for their cruises.

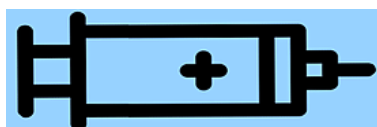


Population vaccinated in Mexico



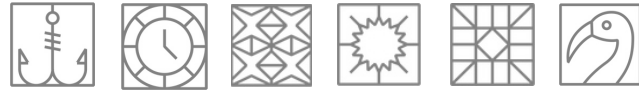
88 %

Population vaccinated in Yucatan



91 %





Training Port of Progreso ambassadors

On October 27 and 29, 2021. Lemoneight Consulting offered a 5 hour course every day, on personalized training to 98 front line destination ambassadors to build customer confidence on our destination. Taxi Drivers, vendors, tour guides, bus drivers, police officers, restaurant and hotel staff and all other port personnel receiving cruise passengers.



The Port of Progreso in continuous training work for the cruise visitors.

Friends of Health update

On January 22 this group, charged with reminding visitors and locals of the importance of adhering to health protocols such as social distancing and the proper use of face masks while in the cruise terminal and the touristic areas around the port of Progreso, received updated information in a workshop put on by the federal health department regarding the Omicron variant in order to continue with the surveillance of sanitary protocols and to promote safety among service providers and tourists during the arrival of cruise ships.



Certification and Award

2019 Eartcheck Certification

An important achievement in sustainable development for Explora Caribe Tours, which has garnered Silver International Certification through EarthCheck, the world's leading group of environmental management services and professional services for travel and tourism industry. Explora Caribe Tours has become the first tour operator company to achieve this goal, being an example of Sustainable Tourism Development in Mexico and Latin America.



World Travel Awards 2019

Since 1993, the World Travel Awards have recognized excellence in the tourism industry around the world. In the 26th edition of the World Travel Awards 2019, Cancun, Riviera Maya and Puerto Morelos were once again highlighted as "Leading Destinations in Mexico and Central America" and for the second consecutive year, Explora Caribe Tours was recognized as "Best Tour Operator 2019".



Yucatán & Port of Progreso Authorities



yucatan.travel

<https://www.facebook.com/enamoradodeprogresomx>

ssamexico.com





An unforgettable experience that combines fresh seafood, authentic flavors from the region and our signature hospitality. The best of the coast of Yucatan comes in flavors at Crabster.

We welcome our guests of any cruise with a drink on the house, so make sure to show us your boarding pass. We accept reservations, group events and of course walk-ins, so don't miss out on the region's best flavours.



@lasrellenasde60 Las Rellenas de la 60

Our job is the production and commercialization of popsicles, filled with fresh fruit and 100% natural.

We have over 70 flavours and our ingredients are top quality without the use of artificial colouring and flavour.

We focus on traditional and local ingredients of the Yucatan Peninsula and surrounding areas such as Mamey, Habanero pepper and lime, Chaya and Pineapple, Mexican Chocolate, Bailey's and coffee, Queso de bola, Zapote Negro, Pitahaya, Maracuyá, Tamarind, amongst others.

No plastic pollution. We build our popsicles with love.



Our locations:

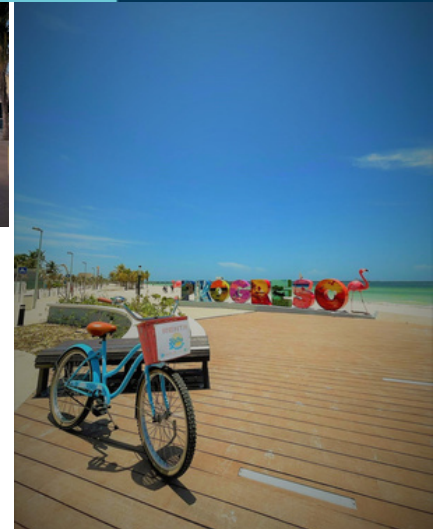
- Callejon del Amor (23rd st), Progreso.
- Pig Beach, Progreso.



Tour the beautiful Puerto de Progreso on two wheels. In one hour you can visit the traditional and international Malecon area.

You will be left wanting to spend more time to appreciate the murals, photo booths and even cool off on the beach before handing over your bike.

Retro Bikes, by Sergio's Tours have it for you. Visit them on 80th st.



FOR INFORMATION ABOUT TOURIST SERVICES IN THE AREA OF PROGRESO, YUCATAN

- HOTELS
- RESTAURANTS
- DISCOS & BARS
- TRAVEL AGENCIES
- CAR RENTAL
- LAND LINES
- MUSEUMS & GALERIES
- HANDCRAFTS
- TOUR GUIDES
- CONSULATES
- NATURE TOURISM
- HOSPITAL & CLINICS
- MONEY EXCHANGE
- MARINAS
- ARCHEOLOGICAL SITES
- VISITOR CENTERS

SCAN



Port of Progreso is the gateway to the Mayan World in Yucatán and enjoys the highest satisfaction rates in shore excursions according to the passengers. We now offer bubble tours also for everyone's comfort and safety.

